

COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

PERFORMANCE PANEL: QUARTER ONE 2015/16

Purpose of Report

1. To provide Members with an update on the work of the Committee's performance panel, including a review of the Quarter One performance report, and to seek agreement to the prioritisation of areas for more detailed performance scrutiny.

Background

2. On 8 July 2015, the Committee agreed their work programme 2015/16. As part of this process, Committee Members considered the WAO Corporate Assessment (September 2014) and the subsequent advice to scrutiny committees to aim to achieve committee meetings that last no longer than three hours, whilst maintaining robust and appropriate levels of scrutiny across the terms of reference, by ensuring agendas are of a manageable size and that work occurs outside committee meetings. Committee Members agreed in principle with this approach and agreed to aim to achieve this, with the option to adjourn a committee meeting if more time is required than originally anticipated.
3. To assist this approach, Committee Members decided to establish a performance panel to scrutinise performance reports ahead of Committee Meetings, bring reports back to the Committee and suggest in-depth scrutiny of areas of concern to be undertaken by the performance panel, for agreement by the whole Committee.
4. In addition to scrutinising Corporate and Community Safety Quarter One performance reports, Members particularly highlighted the following areas as requiring consideration by the performance panel:

- a. Domiciliary Care; Carers; Direct Payments; Delayed Transfer of Care; Care Plan Reviews; Implementation of integrated Community Resource Teams; Mobile Working and Scheduling; Private Sector Housing; Voids; Hate Crime; and data against commissioning requirements.

Progress to Date

5. The Performance Panel, consisting of Cllrs M^cGarry, Lomax and Sanders, has met on two occasions to discuss performance trends, the Corporate Quarter One performance report, work underway to tackle under-performance and to suggest areas for more detailed scrutiny, for discussion and agreement at this Committee meeting. A report summarising this work is attached at **Appendix A**.

Corporate Quarter One Performance Report

6. Members' attention is drawn to the comments on the Corporate Quarter One performance report, for discussion at this meeting, which are listed at **point 11, Appendix A**. The relevant sections of the Corporate Quarter One performance report are provided for information at **Appendix B**.

Further Scrutiny

7. Members' attention is drawn to **point 15 of Appendix A**, which highlights the areas suggested by the Performance Panel for more detailed scrutiny, and **point 17 of Appendix A**, which summarises the areas discussed by the performance panel, other work underway to tackle under-performance and the proposed way forward for this Committee's performance panel.

Way Forward

8. Committee Members will have the opportunity to discuss the information provided in this report and appendices, and agree a way forward with regard to the proposals made by the performance panel concerning the Corporate Quarter One performance report and which areas to prioritise for further in depth scrutiny.

Legal Implications

9. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

10. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATIONS

The Committee is recommended to discuss the information provided in this report and appendices and:

- i. Agree the approach to take with regards to the Corporate Quarter One performance report;
- ii. Agree which areas to prioritise for further in-depth scrutiny; and
- iii. Agree any further nominations to sit on the performance panel to undertake the prioritised areas for in-depth scrutiny;

MARIE ROSENTHAL

Director of Governance and Legal Services

10 September 2015